

Client Concerns - Change of Condition



Condition	What we look for	Conversational Examples*	Observational Examples*
Personal Health	Physical or mental health as well as healthcare access	<p>Doesn't go the doctor due to lack of transportation</p> <p>Expresses feelings of anxiety or depression</p> <p>Reports not having an assigned doctor</p>	<p>Newly unsteady on their feet</p> <p>Rapid weight loss</p> <p>Appears unusually sad</p>
Nutritional Health	Access to proper nutrition beyond MOWCM	<p>Doesn't follow their doctor recommended diet</p> <p>Unable to get to a store with healthy options</p>	<p>Food piling up in the fridge</p> <p>No fruit or vegetables in the home</p> <p>Empty refrigerator</p>
Economic Security	Ability to afford the necessities	<p>Can't afford utility bills or reports turn off notice</p> <p>Doesn't refill medication due to cost</p>	<p>Power has been cut off, or turn off notice visible</p> <p>Splitting meals with others in home</p>
Home Safety	Structural condition of the home and fall risks in the environment	<p>Trouble getting in and out of the tub</p> <p>Roof is leaking</p> <p>Is cold or drafty</p>	<p>Front steps are broken</p> <p>Gaps in windows or doors</p> <p>Hoarding</p>
Social Isolation	System of support and a sense of belonging	<p>Feels lack of connection to the community</p> <p>Has no one to turn to for help</p>	<p>Seems withdrawn</p> <p>Is always alone</p>

Use "Change of Condition" to report Client Concerns.
See reverse for how to report other items during delivery.